



jladoc@aol.com

05/05/2009 07:06 PM

Please respond to
jladoc@aol.com

To vince.lombardo@nobelbiocare.com

cc

bcc

Subject Re: Nobel Biocare info...

Thanks much...the staff & I not only thank you for the lunch but were also impressed by your first presentation to us!

Sent from my Verizon Wireless BlackBerry

Dr. John Alonge
Oral Surgery of Erie

From: vince.lombardo@nobelbiocare.com

Date: Tue, 5 May 2009 18:08:51 -0700

To: <jladoc@aol.com>

Subject: Nobel Biocare info...

Hello, Doctor. Thank you for seeing me today. I really enjoyed getting to know the team better.

I inquired about your issues with the screw on the healing abutments. The next time this happens and you need to open up 2 or 3 of them to get a screw that works, please have Marie write down the Part # AND the Lot # for the product. We can write them up as defective or "customer complaint" and get new ones sent to you gratis.

Also, if you would like more copies of any of the material I left with you today for your referral doctors, please let me know the quantity, and I will ship them to you.

Thank you.

Vince Lombardo
Dental Solutions Specialist - Northeast Ohio / Erie, PA

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